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AG Fitch Calls on FCC to Improve the Robocall Mitigation Database



My office is aggressively fighting illegal robocalls and texts, but we need stronger federal help to stop them. These calls and texts are more than a nuisance, they are often a gateway for scams. State attorneys general need the FCC to be a strong partner to help protect consumers and put an end to these intrusive and potentially dangerous calls and texts.

Lynn Fitch

(Jackson, Mississippi) Today, Attorney General Fitch joined a bipartisan coalition with 49 other attorneys general pushing the Federal Communications Commission (FCC) to make improvements to its Robocall Mitigation Database (RMD) that would help curb illegal robocalls.

"My office is aggressively fighting illegal robocalls and texts, but we need stronger federal help to stop them. These calls and texts are more than a nuisance, they are often a gateway for scams," **said Attorney General Lynn Fitch**. "State attorneys general need the FCC to be a strong partner to help protect consumers and put an end to these intrusive and potentially dangerous calls and texts."

Voice service providers must register on the RMD, which went live in 2021, to operate in the United States. The attorneys general are urging the FCC to improve the effectiveness of the RMD by strengthening filing obligations, making this tool a barrier to entry for bad actors and reducing illegal call traffic. Specifically, the attorneys general urge the FCC to:

- Engage in thorough vetting to ensure that all information in the RMD is accurate and complete before they can send call traffic through the network.
- Require disclosures about the use of third parties, related entities, the legitimacy of claims of a domestic presence, and access to numbering resources.
- Use new methods to suspend or remove bad actors from the RMD and require that RMD filers provide evidence of solvency.
- Hold providers responsible for all filings done on their behalf.
- Impose additional certification requirements to allow for quicker removal from the RMD when necessary.
- Require providers to notify their upstream customers and downstream providers of FCC orders and notices.
- Make historical RMD filings, including removals, public.
- Implement all proposed rules as soon as possible and maintain RMD obligations in the meantime.

This comment letter is the latest effort in Operation Robocall Roundup, which launched in August 2025 with warning letters sent to 37 smaller voice providers that were allowing suspected illegal robocalls onto the U.S. telephone network. It continued in December, expanding the crackdown to four of the largest intermediate voice service

providers in the country. This letter is the fourth in a series of comments by the coalition of attorneys general urging the FCC to strengthen its rules to prevent scammer access to legitimate phone numbers, to strengthen Know your Customer rules, to strengthen Know Your Upstream Provider rules, and now improve the RMD.

Since January 1, 2026, the Attorney General Fitch's Office has sent 363 tracebacks and 128 subpoenas, resulting in 128 robocallers being terminated. General Fitch has made it easy to report robocalls and texts on the AGO in Action mobile app, available for free download on Apple and Android devices.

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